

http://ojs.bbwpublisher.com/index.php/PBES

Online ISSN: 2209-265X Print ISSN: 2209-2641

## Research on the Application of Artificial Intelligence in Management Accounting Decision Support Systems

Jun Che, Youting Chen\*, Xianglin Zuo

Xinjiang Tianshan Polytechnic University, Urumqi 830000, China

\*Corresponding author: Youting Chen, chen@foxmail.com

**Copyright:** © 2024 Author(s). This is an open-access article distributed under the terms of the Creative Commons Attribution License (CC BY 4.0), permitting distribution and reproduction in any medium, provided the original work is cited.

**Abstract:** The rapid development of the digital economy, driven by artificial intelligence (AI), is profoundly transforming traditional accounting practices and business models. The emergence of innovative models such as "wisdom + accounting" and "wisdom + financial sharing" has opened new avenues for enhancing enterprise decision-making support systems. This paper delves into the application of AI technology in accounting, examining its practical implementation and associated challenges. To mitigate potential risks arising from technological advancements, enterprises should establish robust and efficient intelligent financial systems. Additionally, organizations should foster a mindset of change within their accounting teams, improve the application of management information systems, strengthen internal control mechanisms, and continuously upgrade intelligent accounting software. Financial managers must adapt to the evolving landscape and proactively adjust their career paths and development strategies.

Keywords: Artificial intelligence; Accounting work; Data accounting; Management accounting; Decision support system

Online publication: December 23, 2024

#### 1. Introduction

The synergistic influence of supportive policies and technological advancements has propelled China's artificial intelligence industry to significant growth, making it a key driver of the country's scientific and technological innovation and digital economy. As economic growth slows, an increasing number of companies are recognizing the value of AI technology as a strategic tool to enhance competitiveness, navigate economic fluctuations, and accelerate development. This trend aligns with the strategic goals outlined in the "14th Five-Year Plan for National Economic and Social Development of the People's Republic of China" and the "Outline of 2035 Vision Goals," making it a pragmatic choice for Chinese enterprises to adapt to market dynamics and pursue sustainable growth [1].

## 2. Application conditions of artificial intelligence in accounting work

The application of artificial intelligence (AI) in accounting work hinges on several key factors:

#### 2.1. Fast and accurate calculation methods

Deep learning, a machine learning technique utilizing multi-layered neural networks to analyze complex data, has significantly impacted speech recognition and image processing. It holds great promise in the field of accounting. Deep learning can analyze the information hidden within accounting documents, facilitating intelligent analysis of financial data such as vouchers, ledgers, and reports. This method enables rapid and accurate processing of internal enterprise information, ultimately assisting companies in making more informed decisions and transitioning from a simple "record-keeping" approach to a forward-looking management style [2].

## 2.2. Fully standardized information

Neural network-based intelligent algorithms necessitate high-quality data with clear source documentation, unambiguous classification, and consistent formatting. When an enterprise's accounting data adheres to such standardization requirements, AI technology can excel at data analysis, report generation, and other tasks. Many companies have already achieved high levels of standardization and automation in invoice management and tax filing, laying a strong foundation for AI implementation [3].

## 2.3. Strong computing power

Modern AI technology relies heavily on large-scale modeling and real-time analysis, demanding a high-performance computing environment. In the realm of finance and accounting, AI's vast computational capabilities enable the rapid processing of massive datasets, be it for daily accounting operations or the preparation of complex financial analysis reports. This translates to high accuracy and timely insights. For instance, large companies can leverage cloud computing to centrally manage global financial information, ensuring all departments operate under a unified standard and keeping managers informed about the company's financial health [4].

## 3. The application status of artificial intelligence in accounting work

In recent years, AI has permeated various aspects of accounting work, including recordkeeping, verification, data analysis, and intelligent risk prevention and control.

## 3.1. Voice-directed accounting

Computerized accounting systems are now incorporating voice control, significantly improving efficiency. By leveraging advanced natural language processing (NLP) technology, AI can accurately capture and translate user voice commands into structured accounting data. This allows operations on accounts like assets, liabilities, and equity. In business scenarios like recording income and expenses, AI can automatically generate balance sheets, income statements, and cash flow statements. This not only reduces manual errors but also drastically improves data entry efficiency and accuracy <sup>[5]</sup>.

#### 3.2. Computer vision for receipt verification

The application of computer vision in finance and accounting, particularly for receipt verification, has yielded

remarkable results. Traditional detection methods rely heavily on manual verification, which is not only time-consuming and labor-intensive but also error-prone. Conversely, computer vision can automatically scan, identify, and verify various types of financial documents, significantly reducing error rates and accelerating the audit process. This method not only enhances work efficiency but also lays a solid foundation for future data processing <sup>[6]</sup>.

## 3.3. Accounting data analysis

By analyzing and modeling massive financial big data, AI can rapidly extract valuable insights. Through comprehensive analysis of financial indices across different industries, regions, and even globally, AI empowers companies to gain a deeper understanding of their operational status and market position. This allows for the timely identification of existing problems and opportunities. Additionally, historical data analysis and forecasting can help companies formulate long-term development strategies [7].

## 3.4. Intelligent financial risk management

This section could benefit from a more general introduction without referencing a specific paper. AI can utilize advanced computational methods like neural networks, decision trees, and support vector machines (SVMs) to conduct comprehensive and in-depth analyses of an enterprise's financial health. By identifying potential risks and issuing early warnings, AI allows for proactive risk management. Additionally, real-time risk assessments can be conducted based on an enterprise's current state to ensure it operates at an optimal level. Furthermore, integration with other cutting-edge technologies like the Internet of Things enables real-time monitoring of a company's financial status and facilitates warnings of potential financial risks [8].

## 4. Challenges in applying artificial intelligence to accounting work

While AI offers significant potential for enhancing accounting processes, its implementation also presents certain challenges:

## 4.1. Technical threats to financial data security

While AI can significantly improve efficiency and accuracy, it also introduces new technological risks. In the information age, if financial personnel cannot keep pace with technological advancements, they may struggle to effectively manage and utilize information, potentially missing out on opportunities. Additionally, the rapid evolution of information technology has led to increasing cybersecurity threats, such as data breaches and cyberattacks. Although existing security measures can mitigate these risks, the evolving nature of cyber threats poses a persistent challenge. Accounting information, as a critical asset, requires robust security measures to protect its confidentiality and integrity [9].

#### 4.2. Misalignment between management level and financial informationization

The effective management of enterprise accounting information is crucial in the age of financial informationization. However, without a sound information management system or close interdepartmental collaboration, information flow may be hindered, compromising the accuracy and timeliness of information. Furthermore, if the financial information management skills of internal personnel are inadequate, it can hinder the enterprise's development and reduce its overall competitiveness [10].

## 4.3. Unclear responsibilities and accountability

In traditional accounting, accountability is often clear-cut. However, the introduction of AI can complicate matters. AI-driven decisions can sometimes lack transparency, making it difficult to pinpoint responsibility in case of errors or failures. This can lead to a lack of accountability and reduced employee motivation. Therefore, it is crucial to establish clear guidelines and a robust framework for responsibility and accountability, ensuring that AI is used effectively while maintaining human oversight and control [11].

## 5. Strategies for applying artificial intelligence to accounting work

To fully harness the benefits of AI technology and effectively address its challenges, enterprises must implement a set of robust and secure technologies that enhance overall financial management capabilities.

## 5.1. Building a reliable and secure smart accounting system

The increasing reliance on the internet environment in AI-driven financial management necessitates robust financial statement security measures. To ensure the development of a reliable and secure intelligent accounting system, the following strategies are crucial:

- (1) Rigorous data entry procedures: Develop stringent data input procedures to ensure multi-level verification of each data point. This may involve automated detection alongside multi-person reviews to guarantee data accuracy and completeness.
- (2) Data quality management: Emphasize the veracity and comprehensiveness of data during sorting. Implement robust data cleansing and pre-processing modules to maintain high data quality and prevent data deviations caused by poor quality input.
- (3) Enhanced data security: Recognizing the critical nature of financial information, companies must adopt modern cryptographic and access controls to thwart unauthorized access. Provide users with a reliable data backup and recovery system to ensure rapid operational recovery in emergencies. Integrate advanced data security measures such as facial recognition and fingerprint recognition to comprehensively protect the safety and reliability of financial data [12].

# 5.2. Transforming enterprise management concepts and enhancing management awareness and capability

In a rapidly evolving business environment characterized by technological advancements, enterprises must adapt by innovating their business concepts and improving their financial information technology management.

- (1) Embracing AI: Managers should actively embrace AI as a valuable tool for organizational reform and competitive advantage. Encourage employees to explore applications of new technologies and foster a culture of creative thinking.
- (2) Cross-departmental collaboration and talent development: Break down geographical and organizational barriers by leveraging cloud computing, big data, and other technologies. Strengthen cross-departmental collaboration within the enterprise to enhance work efficiency. Invest in talent training and team building, fostering a team of cross-functional experts. Establish a robust internal management system that can readily adapt to technological advancements. Prioritize the development of a comprehensive financial information system to facilitate intelligent financial information processing and ensure efficient information utilization.

(3) Upskilling the workforce: Implement regular business training and assessments to equip accounting personnel with a solid understanding of modern AI knowledge and tools, enabling them to improve their data analysis capabilities. Formulate a scientific evaluation system to optimize the utilization of employee skills. Develop dedicated training programs for new employees, preparing them for the company's work environment and management style. Encourage knowledge sharing and collaboration among employees to cultivate a positive learning atmosphere.

By embracing these strategies, enterprises can continually improve their financial management capabilities and effectively navigate the challenges and opportunities presented by the technological revolution [13,14].

## 5.3. Strengthening the division of powers and internal control system

Upon implementing an intelligent accounting system, it's crucial to establish clear responsibilities and obligations for each staff member. This involves developing a detailed responsibility system and granting access to financial management systems only to authorized personnel. Strict access controls should be in place to prevent unauthorized access and ensure that each individual can only access work-related information. Furthermore, a robust internal supervision and punishment system should be implemented to monitor the accuracy and effectiveness of each process, preventing errors caused by data quality issues. This system can effectively safeguard the accuracy and rationality of intelligent accounting information, ensuring mutual restraint and coordinated operation among different departments [16].

# 5.4. Updating the intelligent accounting process to facilitate the transition from traditional to management accounting

To fully leverage the potential of AI, enterprises should invest in intelligent accounting software and collaborate with research and development teams to ensure continuous optimization and updates. By harnessing the data collection, mining, and analysis capabilities of intelligent analysis platforms, enterprises can track market trends and integrate various impact factors into the accounting process, enabling dynamic data analysis. Additionally, intelligent financial management systems can monitor budget implementation in real time, allowing for timely adjustments and more informed decision-making.

To elevate the level of financial informationization, enterprises should periodically review and optimize their intelligent accounting processes. Standardized management methods, processes, and strategies can enhance management effectiveness. By providing regular business training and assessments, enterprises can empower accounting professionals with the necessary skills to leverage modern AI tools and improve their data analysis capabilities. A well-structured evaluation system can further optimize individual performance and foster a culture of continuous learning and innovation. Through these measures, enterprises can enhance their competitive edge and navigate the challenges posed by technological advancements [17,18].

### 5.5. Transforming the career orientation of financial professionals

The widespread adoption of AI in the finance and accounting industry has significantly transformed the roles and responsibilities of traditional financial professionals. To adapt to this evolving landscape, enterprises must proactively address potential job disruptions and empower their workforce.

Financial professionals should possess a strong foundation in accounting principles while continuously expanding their skill set to include emerging technologies such as data analysis and risk management. This will

enable them to effectively navigate complex and dynamic work environments. Managers, in particular, should cultivate strong analytical and judgmental skills, and leverage modern management tools and techniques to enhance business performance.

Enterprises should establish specialized training programs to upgrade the overall skillset of their employees, fostering strategic thinking and creativity. By empowering their workforce, enterprises can better position themselves to meet future challenges and seize emerging opportunities [19,20].

### 6. Conclusion

The integration of artificial intelligence into finance and accounting is not merely a technological advancement but a strategic imperative in the digital age. By leveraging AI, financial professionals can be liberated from mundane tasks, allowing them to focus on higher-value activities such as strategic financial analysis and industry integration. AI-powered tools enable rapid and accurate data analysis, providing valuable insights to support long-term strategic planning.

As information technology continues to evolve, financial and accounting professionals must adapt by enhancing their skills and embracing new technologies. This will foster the development of a highly skilled workforce capable of navigating the complexities of the digital age.

For enterprises, the adoption of AI in accounting offers numerous benefits, including cost savings and improved efficiency. By investing in training and development, organizations can ensure their workforce is equipped to harness the full potential of AI. Moreover, by proactively addressing the challenges and risks associated with AI implementation, enterprises can safeguard their financial operations and secure a competitive edge.

#### Disclosure statement

The authors declare no conflict of interest.

#### References

- [1] He Q, 2018, Research on the Application of Management Accounting Practice in the Era of "Great Wisdom Moving Cloud". Accountants, 2018(1): 8–9.
- [2] Wang X, Chu Q, 2023, Research on the Application of Artificial Intelligence in Accounting Work. Chinese Agricultural Accounting, 33(12): 30–32.
- [3] Zhang R, 2020, Research on Teaching Reform of "Management Accounting" Under the Background of Artificial Intelligence. Modern Marketing: Business Edition, 2020(2): 227.
- [4] Ruan M, 2023, Research on the Integration and Application of Financial Accounting and Management Accounting in the Era of Artificial Intelligence. Brand Research, 2023(32): 203–205.
- [5] Kong F, 2020, Research on the Transition from Financial Accounting to Management Accounting Based on Artificial Intelligence. Fortune Today (China Intellectual Property), 2020(5): 144–145.
- [6] Yang N, 2022, Financial Big Data Management and Control and Artificial Intelligence Analysis Method Based on Data Mining Technology. Wireless Communications and Mobile Computing, 2022(1): 7596094. https://doi.org/10.1155/2022/7596094

- [7] Liu Q, Li J, Huang X, et al., 2023, Discussion on the Development Trend of Management Accounting from the Perspective of Artificial Intelligence. Hebei Enterprises, 2023(3): 103–105.
- [8] Geng E, 2022, Application and Development Research of Artificial Intelligence in Enterprise Management Accounting. Reform and Opening Up, 2022(8): 62–66.
- [9] Qin L, 2022, Research on the Development and Application of Management Accounting Under the Background of Artificial Intelligence. Chinese and Foreign Entrepreneurs, 2022: 76–78.
- [10] He P, 2021, Research on the Application of Management Accounting in Enterprises Under the Background of Artificial Intelligence. Reading and Writing (Late of the Month), 2021(11): 395.
- [11] Wang C, 2018, Application and Prospect of Artificial Intelligence in Financial Management in the New Era. Enterprise Science and Technology Development, 2018(12): 75–77.
- [12] Singh P, 2023, Systematic Review of Data-Centric Approaches in Artificial Intelligence and Machine Learning. Data Science and Management, 6(3): 144–157. https://doi.org/10.1016/j.dsm.2023.06.001
- [13] Hou M, 2020, Application of Management Accounting in Enterprise Management in the Era of Artificial Intelligence. China Market, 2020(15): 194–195.
- [14] Yang S, Ma R, 2020, Research on the Integration and Application of Financial Accounting and Management Accounting in the Era of Artificial Intelligence. Modern Business, 2020(16): 2.
- [15] Gu X, 2023, Research on Innovative Measures of High-Quality Development of Management Accounting from the Perspective of Artificial Intelligence. Shanghai Commerce, 2023(10): 115–117.
- [16] Liu Z, 2018, Research on Development Opportunities and Implementation Paths of Management Accounting in the Era of Artificial Intelligence. China Township Enterprise Accounting, 2018(9): 215–216.
- [17] Zang Z, Gui Q, 2020, Development Problems and Approaches of Management Accounting Under the Background of Artificial Intelligence. Green Science and Technology, 2020(4): 247–249.
- [18] Liu J, 2019, Analysis of the Teaching Reform of "Management Accounting" Under the Background of Artificial Intelligence. Jiangsu Science and Technology Information, 36(6): 60–62.
- [19] Zheng X, 2023, Research on the Development Opportunity and Implementation Path of Management Accounting in the Era of Artificial Intelligence. China Agricultural Accounting, 33(3): 24–26.
- [20] Ma Y, 2023, Application Research of Enterprise Management Accounting in the Era of Intelligent Accounting. Digital User, 28: 76–78.

#### Publisher's note

Bio-Byword Scientific Publishing remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.